

**SECURITY AND FACILITIES  
SUPPORT UK LTD**

**YOUR PROTECTION IS  
KEY TO OUR SUCCESS**

# WHAT WE DO

Security & Facilities Support UK Ltd was established in 2017. The company completed extensive research and development into the Security Industry, to identify its weaknesses and the opportunities that arose from them, we identified a genuine requirement for an adaptive, progressive, avant-garde security organisation. Our service provision has today evolved into two specialist divisions under one, expertly organised group.

**Canine Services incorporating General Protection Specialist Detection and Canine Training; and Special Services – incorporating Surveillance/Investigations, Close Protection and manned Guarding**

## OUR OWNER AND HOW IT STARTED

Director and Owner Paul Brookes started out in security as a Security Guard in 2001 after serving in Her majesty's armed forces with the Cheshire Regiment, quickly excelling in his career and studying various disciplines, Including Close protection, Mobile Patrols, Event management to name a few. It was when Paul had the Opportunity to train as a dog handler that the Idea of SFS (Security and Facilities Support) was born, Paul had a vision of taking K9 security to a new level and market, offering bespoke industry changing reliability and services to fit a wide variety of client's and Service level partners. The company has evolved from (Literately one man and his dog) to one of the market leaders and trusted go to K9 service providers throughout the U.K. and Europe.

Paul's dedication to his craft is the companies Motivation and the catalysing ingredient for every successful innovation we undertake, It has allowed the company to evolve and grow in an everchanging industry.





## Testimonials

“ Professional, bespoke and personnel, the service they go above and beyond to provide! ”

**Steve Hands**  
**MD Macaw security solutions**

“ We have used SFSUK Ltd for many years, they keep all our sites secure. Never had any issues. ”

**Select Building Services**

“ Dedicated, Friendly always happy to go the extra mile ”

**Hawkstone Moto GP**



## GP Canine

On many occasions our clients have claimed that having a protection dog handler on their sites is, "The best form of Physical Security".

### **Do you want to keep your business or property and its possessions safe and secure?**

Security and Facilities Support UK Ltd pride ourselves on being the most dedicated Canine provider, to ensure clients receive a professional transparent service, with excellent customer focused teams. Our high standards and Accreditations are met with every dog team. All our handlers are fully compliant to BS 8517-1:2016 and are accredited with NASDU, NTIPDU OR BIPTDU and are re-accredited every year as well as carrying out continuation training every month via a qualified in-house trainer to ensure they are fully competent in their high-risk roles, ensuring our clients have the confidence in our services. Additionally, all our dog units are deployed ensuring we meet the 5 Animal freedoms

#### **Five Freedoms (Conditions & Provisions)**

##### **1. Freedom from Hunger and Thirst**

by ready access to fresh water and a diet to maintain full health and vigour.

##### **2. Freedom from Discomfort**

by providing an appropriate environment including shelter and a comfortable resting area.

##### **3. Freedom from Pain, Injury or Disease**

by prevention or rapid diagnosis and treatment.

##### **4. Freedom to Express Normal Behaviour**

by providing sufficient space, proper facilities and company of the animal's own kind.

##### **5. Freedom from Fear and Distress**

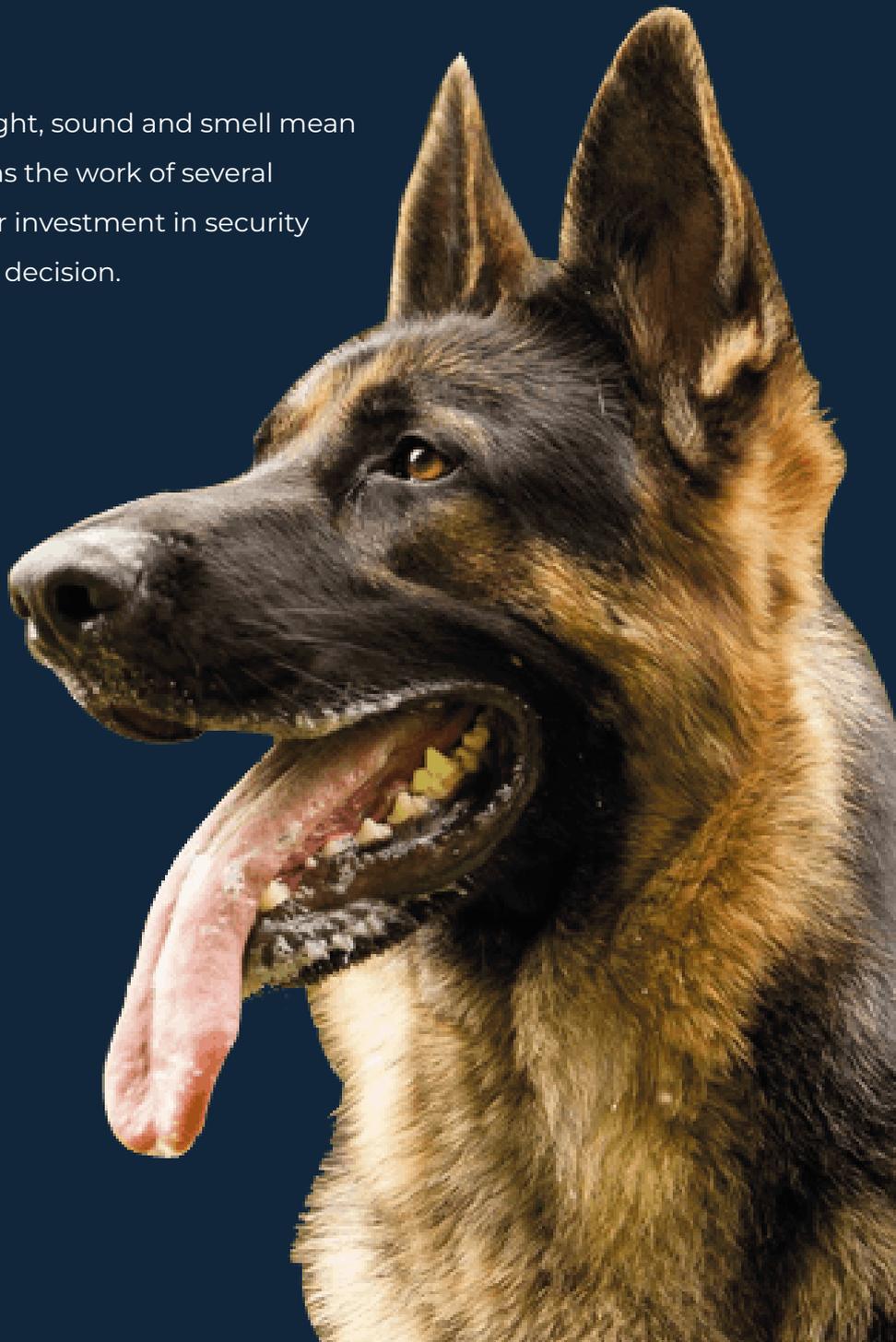
by ensuring conditions and treatment which avoid mental suffering.



The company offer a professional security Canine service to safeguard your property and valuables . Security Dogs are trained to pick up on intruders or hidden persons within the site boundaries they are trained to protect their handler and the property by standing their ground and showing controlled aggression. The Dogs are also trained to accept other people in their environment and to only react, on command, of their handler if a specific threat is made against the handler which prevents general aggressive behaviours.

Whether it is for a specific event or premises that needs constant protection, we can help to prevent you from becoming a victim of crime. We have a team of professional dog handlers and well-trained dogs working round the clock, so you can rest assured that your property is well guarded.

A Security dog's sharp senses of sight, sound and smell mean that just one Dog Handler performs the work of several static security guards, making your investment in security dogs and handlers a cost-effective decision.



## Detection Dogs

Our handlers have extensive experience of working in international military and civil operations, in accordance with guidelines stipulated within Industry, British Armed Forces and Home Office regulations,

- Explosives and firearms detection (EDD)
- Drugs detection (passive and pro-active) (DDD)
- Personal protection and security patrols
- Tobacco detection
- Cash detection
- Cadaver detection (human remains)
- Search and rescue/urban disaster rescue (confined space)

EDD handlers are specialists in explosive, pyrotechnic, firearms detection. Providing safety, assurance and security in an uncertain world.

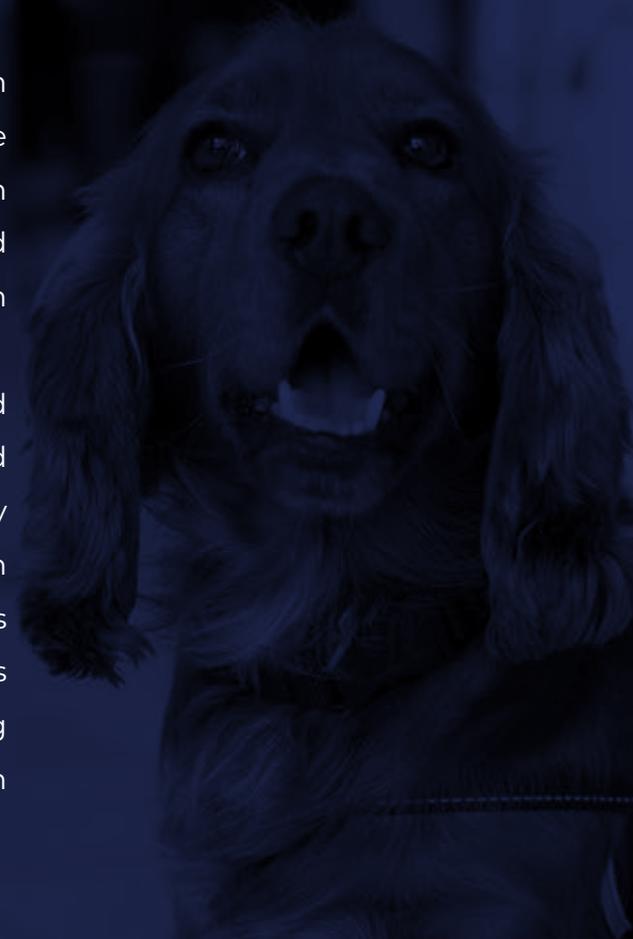
Stadiums and arenas require the client and public to have confidence to protect fans, players, event participants, staff and the venue. Explosive threats have become more prevalent, requiring an effective security solution. The use of detection dogs in crowded places provides an extra layer of security, enhancing a stadium/arenas existing security measures.

EDD help to ensure stadiums and arenas are safe and secure before, during and after any event. They provide highly visible qualified detection teams. The dogs and handlers support and enhance in house existing security measures at stadiums and arenas. EDD can carry out vehicle screening, pedestrian access/egress and stadium/arena searches.



## Drug and PYRO Detection Dogs

Security and Facilities Support UK Ltd Drug detection teams are trained to the highest standards within their own discipline as a company we have the ability to offer both Passive and Proactive Drug detection teams. Our passive detection teams have been utilized extensively in both an arena and festival event scenarios and have been tested and approved by an independent NASDU inspector. With each dog trained to find the full suite of narcotics including cannabis, cocaine, ecstasy and heroin, legal highs and prescription medication. The company can offer a very good indication that a venue is drug free at the entry points they have been deployed. Our proactive drug teams have been utilised recently to provide an assurance that nothing has been placed into a venue prior to an event starting. This is generally utilised where the intelligence of possible drug use is at an event following a low priced, lesser security in the days preceding the event to take place.



## Executive Security & Protection Services

### Guard your executive now

Depending on your profession or lifestyle, some everyday situations may not be entirely risk-free, regardless of if the threat is opportunistic or planned. Incidents that affect personal safety, both indirectly or directly, can and do occur each day. From government officials, executives, VIPs, celebrities, and others who are seeking protective services, Security Facilities & Support executive protection division can be deployed as teams or individuals to provide you with the executive protection necessary for your well-being and peace of mind. Many of our personal security team members are former Police officers or military members that have been specially trained to provide you with the security services that you want and need. This background provides them with the unrivalled knowledge and experience to deal with any executive protection situation they are assigned to.

### How Security Facilities & Support Service Can Help You

Security Facilities & Support executive protection teams work diligently to help keep any at-risk person out of harm's way. Trained in all types of pro-active protection procedures, our security staff can recognize, evaluate, and neutralize potential threats before they become serious problems. Discretion, Professionalism, Conflict Resolution and above all level-headed judgment help to distinguish our security team from other security agencies in the area. When choosing from the available executive protection companies, wouldn't it be nice to know you are going to have professionally trained individuals looking out for your security and well-being? That is exactly what Security Facilities & Support has to offer. Our security specialists will focus on preventing a situation from escalating. If the situation escalates to a level where there is no other choice than to use force to protect lives, our teams know how to react and only use force when absolutely necessary.



Our team offers a wide array of executive protection services and understand the nuances of working in this environment. We particularly specialize at mitigating risk and assisting clients in protecting their families, financial value, and physical property. The holistic approach we take to executive protection services is found here.

### **Executive Protection**

Our CP Officers provide close protection and advice to our clients of any potential security threats present. We are licensed within the area and have the highest industry required training and certifications to provide the level of protection necessary in these situations. Also, most security personnel at Security Facilities & Support protection teams have extensive experience in their chosen disciplines gained over many years.

### **Protective Surveillance**

If you do not want a protection officer/team shadowing your every move, we offer protective surveillance services. This is a more low-profile technique used for providing protection to clients who want to keep their privacy while having peace of mind that there is a responsive and capable security team nearby if a situation were to arise.

### **Advanced protection drivers**

In addition to protection for a client's person, we also provide Advanced protection drivers. This ensures that each client can be safely transported where they need to go.

### **Security, Protection, and Peace of Mind**

Each of our protection professionals is experts in advanced planning and logistics, emergency response, crisis management and threat assessment. Statistics have proven that many security issues that involve high-profile people occur while the individuals are on the go. Our team is available to provide protection and security for clients regardless of if they are at home, in the car or in the office.

### **Some of the reasons to trust Security Facilities & Support with your personal safety and protection are found here.**

Ability to assess the risks and needs associated with clients.

Proper training and certification in place including advanced skills, such as managing threats of violence, attack avoidance and recognition, close protection techniques, multiple aggressors, light combat skills.

Crisis planning services for missing persons,

Rapid response services for natural disasters, labour disputes, or special events.

Putting your life in the hands of a security team takes a great deal of confidence and trust. Security Facilities & Support has been working with many clients for several years now and wants to develop the same trusting relationship with you. These security services are not the same options you get from other service providers. They are customized to the unique needs of the client to ensure their well-being and safety, regardless of the situation.

Our company is licensed, insured, and offers affordable rates to ensure you have the protection you deserve. Do not trust a sub-par service provider with your protection and well-being. Each of our security professionals has the experience, training, and ability to protect you at every turn, regardless of what or how serious the threat against you may be.

## Fire & Risk

Security and Facilities Support U.K LTD. have built a reputation around providing the highest quality and equipment to suit a range of needs and to fit all budgets. We install, maintain and repair fire alarm systems designed specifically for your premises, to maximise protection against fire.

WE AIM TO BEAT ANY QUOTE

FREE surveys and quotes across the UK

Fully qualified engineers for installation, servicing & maintenance

Fire Alarm Systems

We are proud to supply a huge range of fire alarms for our customers. Through careful consultation and a free site survey, we can determine which system is right for you; we will then install your new fire alarm systems in the optimum locations within your premises. We are a UKAS-certified company, so you can have complete faith in our abilities and our products.

The fire alarm systems we supply include:

- Emergency lighting
- Gas extinguishing systems
- PA/VA fire alarm systems
- WC alarms
- Air aspiration systems
- Induction loop
- Fire extinguishers
- Fire Alarm Installation



Security and Facilities Support U.K LTD, as a business we have built up a professional experienced service in fire alarm installation for premises of all sizes across the UK. With access to the latest fire alarm systems and a thorough knowledge of optimal locations for those systems, we can install your new fire alarms quickly, safely, and professionally.

From wireless fire alarms to radio fire alarms, and our bespoke monitoring systems for rapid response in times of emergency, we have everything at our disposal to ensure your premises and those within it are protected.

Following the installation, our engineers will visit at least every six months to perform maintenance checks in accordance with BS5839 and will perform any fire alarm maintenance necessary to fix faults and keep the system in good working order.

#### Emergency Attendance

We provide a 24-hour emergency call-out service.



## Remote Monitored RSI Wireless Cameras Systems

At Security Facilities & Support we use the latest market-leading technology to proactively meet our inward-outward security approach. Most outdoor sites are uncontrolled environments; Our RSI Wireless Camera video verification systems proves vital in eliminating costly false alarms and detecting potential threats for industrial, commercial and residential sites. Using this technology allows us to provide cost effective solutions to your security. RSI enables both robust, reliable and flexible protection solutions in remote areas where no mains power is available. It can be used as a standalone system, as a cost-effective measure to reduce physical manpower or as an extremely effective additional measure to bolster our layered security ethos.

**What are they?** RSI Wireless Camera Systems are wire free intruder alarm systems with integrated video verification which on activation, records and transmits a 10 seconds video alarm clip to an Alarm Receiving Centre (ARC). The system connects to an ARC via 2G/3G technology. This means wherever there is a mobile phone signal, RSI can operate. Battery life for all devices, including the control panel, is up to 4 years. A variety of control panels are available for single (GPRS) or dual path communication (GPRS/IP) back to the ARC depending on requirement.

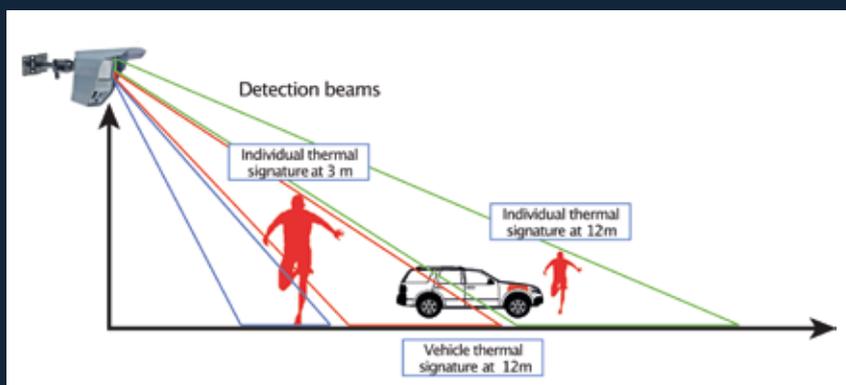
**How Does it Operate?** Each wireless RSI Outdoor Motion Viewer (OMV) combines a static camera, infrared illuminator and passive detector. Upon activation of the passive detector the camera records and transmits a short (10 second) clip, which is then transmitted to the SFS service partner EMCS ARC as an alarm. The footage is then observed by the ARC operators and guided by strict Standard Operating Procedures (SOP's), the EMCS ARC operator will then review the cause of activation and initiate a response accordingly.

**This will be:**

**Activate Audio Warning Device • Deploy Police • Deploy Mobile Response • Alert client POC**

**Where can RSI be deployed?** RSI is extremely robust and is proven for protecting remote sites, outdoor locations and assets in harsh environments. Areas where RSI excels in providing the ideal protection to:

**Void Property • Construction sites •  
Solar Farms • Agricultural land  
Demolition sites • Remote Sub stations  
Residential Perimeter Security**



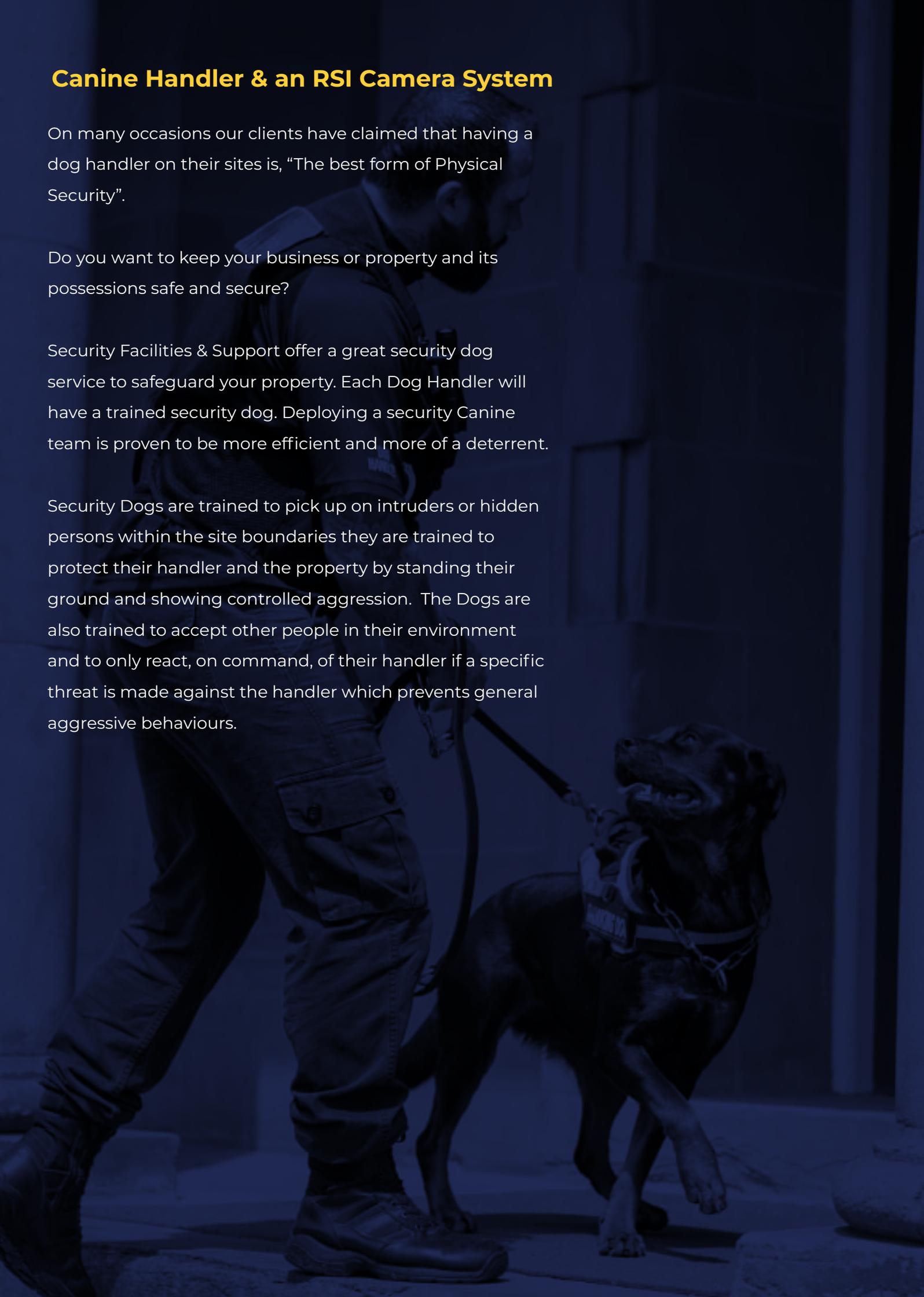
## Canine Handler & an RSI Camera System

On many occasions our clients have claimed that having a dog handler on their sites is, "The best form of Physical Security".

Do you want to keep your business or property and its possessions safe and secure?

Security Facilities & Support offer a great security dog service to safeguard your property. Each Dog Handler will have a trained security dog. Deploying a security Canine team is proven to be more efficient and more of a deterrent.

Security Dogs are trained to pick up on intruders or hidden persons within the site boundaries they are trained to protect their handler and the property by standing their ground and showing controlled aggression. The Dogs are also trained to accept other people in their environment and to only react, on command, of their handler if a specific threat is made against the handler which prevents general aggressive behaviours.



## Cleaning Services

Security Facilities & Support realises the key to our success and total customer satisfaction is consistency. Providing a consistent service ultimately rests with the dedicated teams who are in your facility each day performing the actual cleaning tasks. We provide our employees with the training; they need to perform their duties in the most proficient manner possible. This also means treating those employees with respect and appreciation.

Security Facilities & Support handles just about every industry out there, including office buildings, retail, sports venues, hotels, health care, restaurants, university campuses, and manufacturing facilities.

### **Security Facilities & Support cleaning services include:**

- Environmentally friendly (Green cleaning)
- General property cleaning (offices, lobbies, bathrooms, etc)
- Elevator cleaning
- Flooring cleaning (marble, tile, ceramic, granite, hardwood, etc)
- Stripping, waxing, and buffing floors.
- Recycling services
- Uniformed day and night services
- Carpet cleaning and shampooing
- Construction clean-up



## Covid Cleaning

Along with their wide array of commercial cleaning services, Security Facilities & Support also offer COVID-19 disinfecting services. This helps ensure your spaces and surfaces are clean and protected from COVID-19 and Influenza.



## Armed forces Covenant

Security and facilities Support pride themselves on supporting and training military personnel as they transition from the forces to enter a civilian life, this includes training, outreach to veteran recruiters and support networks, we are an active recruiter of emergency and front line services





**SECURITY AND FACILITIES  
SUPPORT UK LTD**



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